

## Worldwide Dental Trauma and Emergency Callout Insurance\*\*\*\*

**Emergency Callout** – The cost of the callout fee and emergency temporary treatment that can be provided by any dentist worldwide who agrees to treat you, subject to the terms and conditions of the policy. You simply pay the emergency charges to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the costs, minus the excess, up to the policy limits, and is subject to terms and conditions. This cover is to provide immediate pain relief only; no additional treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess and shortfalls.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident that also caused dental trauma, where scarring is still visible after 12 months of occurrence.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

**Redundancy Protection** – premiums paid for up to one year (not included in the Registration and Insurance Schemes or if you are self-employed).

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Insurance Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128

- \* An initial administration fee of £9.50 will be collected with your first payment only.
- \*\* Subject to receipt of six consecutive monthly payments.
- \*\*\* Discounts only apply to treatments carried out at the practice, exclusions apply.
- \*\*\*\* The price includes a premium of £0.68 per month for the Worldwide Dental Trauma and Emergency Callout Insurance. Please see the Keyfacts document for further details. Prices correct at time of going to print.

## Practice Hours

Monday: 9.00 am - 5.30 pm  
Tuesday: 9.00 am - 5.30 pm  
Wednesday: 9.00 am - 6.30 pm  
Thursday: 9.00 am - 5.30 pm  
Friday: 9.00 am - 5.30 pm

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

## Emergencies

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

## Safety

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.

## How Do I Register?

You just need to complete a simple agreement form to become a member. This will require your signature and bank account details. We will then set up a monthly Direct Debit payment.

Please speak to any member of the team if you would like more information.



3 Lingley Road | Great Sankey | Warrington WA5 3PG  
Tel: 01925 722001 | Fax: 01925 722933  
info@healthy-smile.co.uk | www.healthy-smile.co.uk



## dentalcareplan

### Dental Surgeon

Dr Elizabeth Marsden BDS  
Dr Navida Hanif BDS, MFGDP UK  
Dr Anisa Qayyum BDS

### Hygienist

Mrs Justine Vicar EDH Cert OHE

### Lingley Road Dental Surgery

3 Lingley Road | Great Sankey | Warrington WA5 3PG  
Tel: 01925 722001 | Fax: 01925 722933  
info@healthy-smile.co.uk | www.healthy-smile.co.uk  
lingleyroaddentalsurgery@yahoo.co.uk

## Welcome

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At Lingley Road Dental Surgery, we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer the Lingley Dental Care Plan – our own private membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness. Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your own teeth for life.

## Treatments and Services Available

As well as routine dental care, we are able to offer a comprehensive range of cosmetic and more advanced therapeutic treatments.

Please enquire about:

- Tooth whitening
- Non-metallic crowns and fillings
- Cosmetic veneers to improve your smile.

## Hygienists

As a practice dedicated to prevention, we have highly qualified hygienists who are able to professionally clean your teeth and show you the best way to keep them free of plaque. They will also give you advice on diet and prevention of decay. They work with the dentist in order to give you and your family comprehensive preventative dental care.

## Your Child's Dental Care

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented. Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease. For more information on the best option for your child's dental care, please ask a member of our team.



## Lingley Dental Care Plan

£13.27 per month\*

We have introduced our own dental membership arrangement to reward and look after our patients who visit the practice regularly. Just look at what you can gain from becoming a member!

### Appointments\*\*

Every six months our members are entitled to:

- A dental appointment, including a clinical examination, a check for signs of oral cancer and routine x-rays
- A hygiene appointment to provide a full clean of the teeth and gums and advice on how to keep your mouth healthy.

### Discounts\*\*\*

- 20% discount on any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 20% discount on many other treatments (fillings, etc).
- 10% discount on oral hygiene products purchased at the practice.

### And there's more...

- Treatment planning to promote good oral health for life.
- All subsequent remedial work within 12 months of recommended restorative work.

## Lingley Hygiene Care Plan

£5.26 per month\*

NHS patients wishing to see our hygienist can spread the cost of their six-monthly hygiene appointments and also benefit from the Worldwide Dental Trauma and Emergency Callout Insurance.

## Lingley Enhanced Hygiene Plan

£9.77 per month\*

Members will receive the same benefits as those on the Lingley Hygiene Care Plan, but with the added benefit of having a hygiene appointment every three months instead of six.